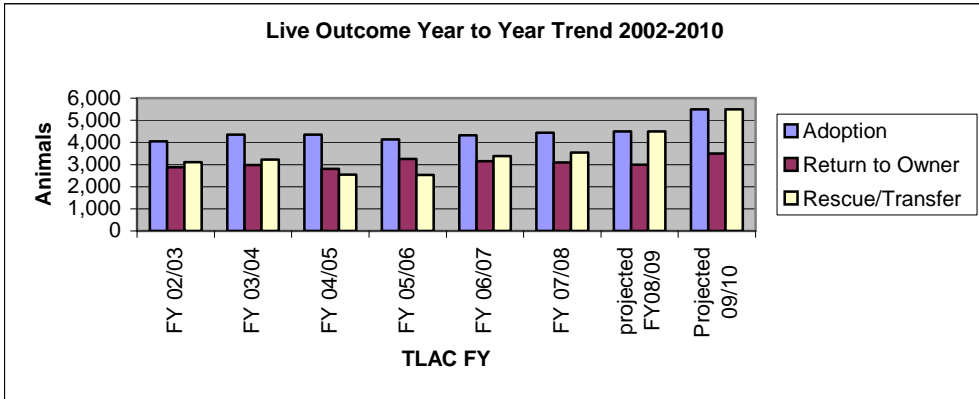


Austin Pets Alive! Amended Plan for City of Austin Partnership 2009/2010

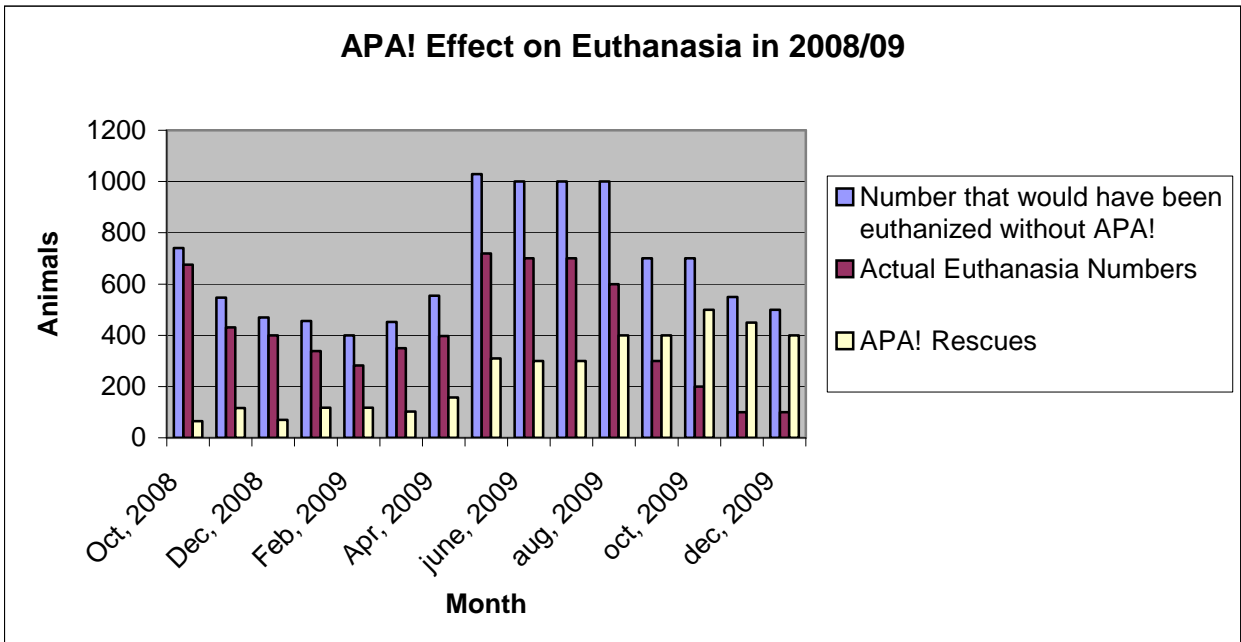


History and Summary:

- Live Outcomes have not changed significantly in last 5 years
 - Implementing this partnership will result in skyrocketing Live Outcome numbers



- Austin Pets Alive! (APA!) has already dramatically decreased euthanasia rates in 2009 over and above baseline values provided by Austin rescue community.
 - Implementing this partnership will result in a larger decrease in actual euthanasia immediately.



Goals and Assumptions as Basis for Partnership Plan

- City of Austin wants to become No Kill City
- Austin Pets Alive! has proven model to increase live outcomes
- Stair step APA! involvement at TLAC over the next 12 months
 - Increase Live Outcomes through Adoption, Reclaim, and Rescue
 - Decrease intake through owner surrender and “finder” counseling.

Problem to be Addressed

Pets are euthanized because there is not “enough space” at shelter

Adoptions

<i>Problems</i>	<i>Solutions</i>
Not enough staff or budget creates bottlenecks in: 1. Medical “make ready” process 2. Adoption customer processing Bottlenecks lead to cages being occupied too long by animals that are already “saved”.	APA! will be present daily, working as TLAC trained personnel, to eliminate bottlenecks in customer service and medical make ready

Rescue and Reclaim

<i>Problem</i>	<i>Solution</i>
Not enough staff or budget to communicate daily with rescue groups about animals in the shelter that could be rescued or with owners who have lost pets	APA! provides trained volunteers through Coalition for a No Kill Austin to augment Customer Service for Rescue and Reclaim.

Decrease Intake

<i>Problem</i>	<i>Solution</i>
Many owners want to keep their pets but cannot figure out how to solve their own issues, results in leaving their pet at the shelter	APA! will provide the workforce to maximize customer interactions resulting in fewer owner surrendered animals.

Stair Step Plan for Implementation

- Partnership Plan is implemented starting in **August 2009** after planning process between TLAC and APA! is expedited

- **October 2009:**
 - If adoptions increase by at least 10% in first 2 months over previous years,
 - TLAC will allow APA! to utilize one office space for APA! Customer Service Personnel,
 - APA! will be able to park spay/neuter vehicle on property
 - APA! will be able to park behavior trailer (if necessary in addition to TLAC's behavior trailer) permanently on property.
 - APA! will be able to use APA! signage and set up additional customer service areas more permanently

- **2010:**
 - If adoptions increase by greater than 30% and intake decreases by 10% over previous year on a monthly basis:
 - APA! will use TLAC as “home base” for all APA! operations and will utilize at least 30% of cage space for offsite adoptions in addition to programs above.
 - APA! will either move additional trailers there to increase work space for personnel or will utilize existing TLAC space.

Logistical Issues

Liability for Personnel

<i>APA!</i>	<i>TLAC</i>
Training will be at APA! cost or through volunteers who are also employees of TLAC	All APA! key personnel will be trained by TLAC to ensure consistency with APA! workforce they supervise
APA! names COA as additional insured on Liability Insurance	
APA! personnel are identified as such (tshirts can say TLAC volunteer) but still say APA! or Coalition	

Funding for increased make ready

<i>Problem</i>	<i>Solutions</i>
APA! cannot afford to do make ready without income	Adoption, reclaim, and rescue revenue over and above the monthly total from the previous year will go to APA!
City of Austin has no additional budget for Animal Services	Adopters will be given the choice to pay more to APA! to get pet faster (fast tracked) or to wait until TLAC can process it.
	APA! will be able to fundraise from TLAC

Access and Authority

<i>Problem</i>	<i>Solutions</i>
APA! does not currently have the access and authority needed to implement strategies at TLAC	<p>APA! would need to have the access and authority to:</p> <ul style="list-style-type: none"> ● approve and process adoptions, rescues, and reclaims ● interact with animals all over the shelter, ● have access to nonpublic areas of shelter, ● access to the computer and software